

REQUESTING A GEOTAB DATABASE REPOINT

This process helps you merge your Owned and Enterprise Truck Rental fleets by repointing rental Geotab devices directly to the primary MyGeotab database.

Step 1 — Create the Enterprise Integration User

The customer must create a service user in their primary database to allow Enterprise Truck Rental to complete the repointing. This is not a user, but an API integration.

A. Create a Sub-Clearance

- Go to People → Clearances → Nothing.
 - Click **Add Sub-Clearance**
 - Name it: EnterpriseTruck
 - Grant Access to **ONLY** these four features
 - Administer assets
 - Administer assets (delete/unplug/replace)
 - Administer asset share
 - View Device Share
 - Click **Save**

B. Create the User

- Go to People → Users & Drivers
 - Click **Add**
 - Enter:
 - Username (email): geotabapplications@ehi.com
 - First Name: Administrator
 - Authentication Type: MyAdmin (Reseller Support)
 - Security Clearance: EnterpriseTruck
 - Click **Save**

Step 2 – Submit Repoint Request to Enterprise Truck Rental

1. Collect the following information and send it to TruckTelematics@ehi.com
- 2.

| | |
|---------------------------------------|--------------------|
| Primary Database Name | |
| Enterprise Truck Rental Database name | (ex. Ehi_Account#) |
| Confirm Integration User is created | |

After Repointing Is Complete

- Live data will begin flowing into the primary database.
- Historical data remains in the original E-Truck database.
- Databases may be deprecated if inactive for 3 months or if last valid GPS/status record is older than 2 years.