ACCESS TELEMATICS & VEHICLE TRACKING SOFTWARE

enterprise truck rental

New Enterprise Truck Telematics Customers

STEP 1

• **Identify your Enterprise Truck Account Number** – Ask your Enterprise Truck Rental representative or reference your telematics contract.

STEP 2

• Go to **enterprisetrucks.com/telematics** and click on **"Activate My Account"** or scan the following QR code.

STEP 3

• Enter your temporary **Username**, which is **"user_"** plus the account number provided by your Enterprise Truck Rental representative in Step 1.

• Enter your **Temporary Password** "**enterprise**".

• **Do not** use any other old Geotab User ID's or Passwords.

> English Español Français
>
> Enterprise Telematics Activation
>
> Username
> user_XXXXXXX
> Temporary Password
> ••••••••••
>
> Next
>
> Powered by **GEOTAB**

STEP 4

• Complete the necessary registration information and create your new username and password as prompted by Geotab.

STEP 5

• Login again with your new credentials.

• Review your vehicle list. Each vehicle will be labeled with the associated Geotab Device number. You can customize this vehicle name. The Vehicle VIN number will also appear.

STEP 6

Once you have activated your account

• Review the in-app tutorial explaining key features and details regarding the portal.

STEP 7

Optional – If your drivers require Electronic Driver Logs (ELD) for hours of service monitoring (HOS), please review the attached **Geotab Drive Guides**. If you need further assistance, please contact **etruck@geotab.com**.

etruck@geotab.com | 888-391-1335 | GEOTAB®

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Existing Geotab Telematics Customers

Are you an existing Geotab Customer **with active Geotab devices?** If so, see below. If not, go to the above New Customer Sign in Process.

Is your existing Geotab Account with Enterprise Truck Rental?

  a. YES! No problem; if your account number is the same, just sign in again using your regular email username and password you created last time. Your rentals should appear.

  b. YES, but If you have more than one account number with Enterprise Truck Rental we may need to merge your accounts for a single view.

    1. Ask your Enterprise Truck Rep for assistance or

    2. Email a list of your account numbers to **etruck@geotab.com** requesting a "**repoint**" of all data into your preferred database (name your preferred account number).

    3. You must be a named contact with Geotab to complete this request. Your Enterprise Representative can help.

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